# A checklist for new businesses

# Business Planning:

- Define your business concept and objectives.
- Conduct market research to understand your target audience and competition.
- Develop a business plan outlining your mission, vision, and strategies for success.
- Determine your business structure (sole proprietorship, partnership, LLC, corporation, etc.).
- Secure any necessary permits, licenses, or certifications.

# Financial Planning:

- Create a detailed budget covering startup costs and ongoing expenses.
- Open a business bank account and obtain a business credit card.
- Set up accounting and bookkeeping systems to track income, expenses, and taxes.
- Secure financing or funding if needed, through loans, investors, or personal savings.

## Legal and Regulatory Requirements:

- Register your business name and obtain any required trademarks.
- Obtain an Employer Identification Number (EIN) from the IRS.
- Register for state and local taxes, such as sales tax or payroll taxes.
- Draft and finalize any necessary legal documents, such as contracts, leases, or partnership agreements.

## Operational Setup:

- Secure a physical location for your business or set up a home office.
- Purchase any necessary equipment, inventory, or supplies.
- Set up utilities, phone lines, internet, and any other essential services.
- Develop operational procedures and policies for day-to-day activities.
- Hire and train employees if applicable, or establish partnerships with contractors or freelancers.

## Marketing and Branding:

- Develop a brand identity, including a logo, website, and marketing materials.
- Create a marketing plan outlining your promotional strategies and channels.
- Establish an online presence through social media, business directories, and search engine optimization.
- Network with potential clients, partners, and industry contacts to build relationships and generate leads.

#### **Customer Service and Support:**

- Define your customer service standards and processes for handling inquiries and complaints.
- Implement customer relationship management (CRM) software to track interactions and manage relationships.
- Train employees on effective communication and customer service techniques.

#### Risk Management and Insurance:

- Assess potential risks to your business and develop strategies to mitigate them.
- Obtain appropriate insurance coverage, such as general liability, property, or professional liability insurance.
- Create contingency plans for emergencies, such as natural disasters or economic downturns.

#### Continuous Improvement:

- Monitor and evaluate your business performance against key performance indicators (KPIs) regularly.
- Seek feedback from customers, employees, and stakeholders to identify areas for improvement.
- Stay informed about industry trends, technological advancements, and regulatory changes that may impact your business.
- Continuously adapt and evolve your business strategies to remain competitive and meet evolving customer needs.



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